**Carolina Serna**

10320 SW 112 St. **∙** Miami, FL 33176 **∙** caroserna02@gmail.com **∙** 786-239-9515

**PROFESSIONAL PROFILE**

To help expand my goal of assisting others and contribute to a team-oriented environment to help individuals and communicate how to improve their quality of life through a position in nursing.

**EDUCATION**

**Bachelor of Science in Family, Youth, and Community Sciences** May 2025

University of Florida, Gainesville, FL

**PROFESSIONAL EXPERIENCE**

**Down Syndrome Association of Miami** January- April 2025

Marketing Internship

* Worked alongside participants of community and organizations outreach,
* Created social media content and informative resources for website
* Interacted with participants and their loved ones through the provided activities through the organization

**Pōk Aesthetic Bar Medical Office**  May 2024 - Present

Assistant

Miami, FL

* Demonstrated strong interpersonal skills, ensuring clients’ comfort and satisfaction.
* Managed administrative tasks, including scheduling, inventory, and client communication.
* Creating marketing campaigns

**Orangetheory Fitness** May 2022 – January 2023

Sales Associate

Gainesville, FL

* Actively involved with potential members, performing fitness evaluations, and assisting them as they navigate the Orange Theory Fitness environment.
* Showed great customer service, responding to member questions, resolving problems, and upholding relationships to encourage member retention.
* Actively participated in ongoing training and development initiatives to stay current on fitness trends and product knowledge.

**LEADERSHIP & COMMUNITY INVOLVEMENT**

**Children Beyond Their Borders Tutor**

Gainesville Outreach October 202222 – April 2023

* Teaching ability to various age groups and language levels
* Aiding foreign students with new ways of learning and the American curriculum

Kids Count

Gainesville Outreach January 2024 – April 2024

* Teaching ability to various age groups of literacy and English comprehension

**UF NPSA Club**

Gainesville September 2024-Present

* Learning to become a nurse and volunteering for participation points
* Attending meetings every two weeks

UF PPAA Club September 2024-Present

Gainesville

* Learning to become a nurse and volunteering for participation points
* Attending meetings every two weeks
* Learning to become a nurse and volunteering for participation points
* Attending meetings every two weeks

**Alpha Omicron Pi University of Florida**

*Gainesville, FL* September 2022- present

* New Member Experience: create a positive experience for new members and encourage members to get involved with activities around campus

**Skills**

* **Strong communication**
* **Strong people skills**
* **Creative**
* **Works well under pressure**
* **Empathetic**
* **Hardworking**
* **Sales**
* **Compassion**
* **Social Media content creation**
* **Bilingual English and Spanish (Native)**
* **Organized**

**REFERENCES**

**Patricia Ghassemi**

* Nurse Practitioner
* Pōk Aesthetic Bar
* (818-300-9969)
* [Fmminc19@gmail.com](mailto:Fmminc19@gmail.com)
* Patricia is the co-founder of her private practice and assisted me in learning and understanding the medical field.